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New York Life Group Benefit Solutions

How to submit a claim or check leave status over the phone



- Enter your leave ID (beginning with 03, 04, 05, 06, 07, 08, 09, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35, 36, 37, 38, 39, 40, 41, 42, 43, 44, 45, 46, 47, 48, 49, 50, 51, 52, 53, 54, 55, 56, 57, 58, 59, 60, 61, 62, 63, 64, 65, 66, 67, 68, 69, 70, 71, 72, 73, 74, 75, 76, 77, 78, 79, 80, 81, 82, 83, 84, 85, 86, 87, 88, 89, 90, 91, 92, 93, 94, 95, 96, 97, 98, 99, 00).
- a Press 1 to check the status of a new family medical leave or disability claim.
 - b Press 2 to check the status of an existing family medical leave or disability claim.
 - Press 2 again for family medical leave.
 - Press 3 for disability claim status, payment status, or to speak to your claim advocate.

When you call New York Life Group Benefit Solutions (NYL GBS), we'll help get you to the right place with automated menu choices that are easy to follow.



You can count on us to help ease the process.

Filing a claim is important for finding peace of mind. We're here to support you every step of the way.

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New York Life Insurance Company, 51 Madison Avenue, New York, NY 10010

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